

PATHWAY COMMUNICATIONS LAUNCHES NetPulse, A UNIQUE ENTERPRISE AND ISP NETWORK MANAGEMENT SOFTWARE SOLUTION

~ Single Web-Based Tool Manages Entire Network ~

TORONTO, April 10, 2003 -- Pathway Communications (www.pathcom.com), a leading network security and Internet solutions provider, has launched NetPulse, a unique network management software (NMS) enterprise and ISP solution designed to maximize productivity and protect against the increasing number of internal/external security incidents.

“Enterprise networks have doubled in the past three years, yet we have half as many people administering them,” says Pathway’s president Ashok Kalle. “NetPulse provides a single web-based tool that manages the entire network and integrates all the tasks an administrator is responsible for in a single desktop solution.”

Combining a number of key elements into a tightly integrated single offering, NetPulse eliminates the need to purchase several individual network-monitoring solutions. The enterprise version of NetPulse includes:

- Network Monitoring
- User Monitoring
- Alarm System
- Trouble-Ticketing
- Intrusion Detection Alarms
- Network Usage Reports
- Provisioning
- Logs and Reports
- Customer Service

“We began developing NetPulse after evaluating a wide range of commercial offerings,” adds Kalle. “Over a period of time however, it became clear that many of the available NMS solutions did not meet the network needs of a rapidly growing marketplace for security and productivity issues.”

The ISP version of NetPulse expands on the enterprise functionality with an intrusion detection system and a firewall analyzer. This expanded functionality coupled with the core purpose of addressing the communication needs of organizations with multiple locations or employees who work offsite, provides a breadth of functionality not seen before in NMS software. Its standards platform monitors and manages any device that supports the common SNMP protocol.

“The extensive functionality, centralized nature of the solution, and real time processing increased our productivity and reduced the cost of maintaining our network,” adds Mark Segal, Director of Operations for Futureway

Communications Inc. “NetPulse replaced a number of single module solutions we were using, saved us staff resources and costs to maintain and keep the network running efficiently.”

“NetPulse is a critical tool for remotely monitoring our servers, firewalls and other equipment on a 24/7 basis,” says Mark Prasuhn, COO of Vision TV in Toronto. “Our experience has been very positive based on its dependability, scalability and accuracy.”

-30-

About Pathway Communications

Established in 1995, Pathway Communications (www.pathcom.com), a leading network security and Internet solutions provider, offers a wide range of high-value Internet services including dial-up and high-speed ISDN and DSL-based business Internet access, server co-location, web hosting and network integration and management services. It has the distinction of being showcased as a success story by Sun Microsystems and was the first ISP in the world to acquire ISO 9002 certification. The Richard Ivey School of Business at the University of Western Ontario features and uses Pathway as a case study in successful entrepreneurship as part of its MBA curriculum.